BASICS | Bidirectional Communication - Calls

Traditional Calls

Tap Phone Button to Initiate 📞

- Will place call if using a phone enabled device
- Provides number if current device is not phone-enabled

Pulsara Calls (VoIP)

Tap Video/Phone Button to Initiate 📹

- Button only visible for individuals who have it enabled
- Configure default settings to your environment
- Optional: Record Video Call

Where to Find

01 EMS – Agency, Unit

02 Department – ED, Cath Lab

03 Team – Individual Care Team Members

04 Contacts – Non-Care Team Individuals