

BASICS | Bidirectional Communication - Calls



Traditional Calls

Tap Phone Button to Initiate

- Will place call if using a phone enabled device
- Provides number if current device is not phone-enabled

Pulsara Calls (VoIP)

Tap Video/Phone Button to Initiate

- Button only visible for individuals who have it enabled
- Configure default settings to your environment
- Optional: Record Video Call

Where to Find

- 01 EMS – Agency, Unit
- 02 Department – ED, Cath Lab
- 03 Team – Individual Care Team Members
- 04 Contacts – Non-Care Team Individuals

Back

David Miller
57 Years - Male

bell

Contacts

Mary Miller
Family/Spouse

video call icon phone icon right arrow

Patient Type

General

External Links

15:52 Monitor

15:52 Radiology

EMS

EMS JW Pulsara EMS

Unit Medic 1

First Contact 15:50

At Patient 15:50

ETA 00:53

Acuity Select EMS Acuity

00:03:35 First Contact

00:00:00 ED Arrival

Team

Messages

Emergency Department

ED Arrival Time 09:37

JW Pulsara EMS

EMS

Ben De Weerd

Clay Kitchens

James Woodson

JW Pulsara Main

Inbound EMS

John DiPasquale

Wes Hunt

Registration

Jim Laucher

UPDATE

Acknowledged patient

Not acknowledged

Alerts off for this patient

No alerts sent to this user