BASICS | Bidirectional Communication - Calls

pulsara®

Traditional Calls

Tap Phone Button to Initiate ☎

- Will place call if using a phone enabled device
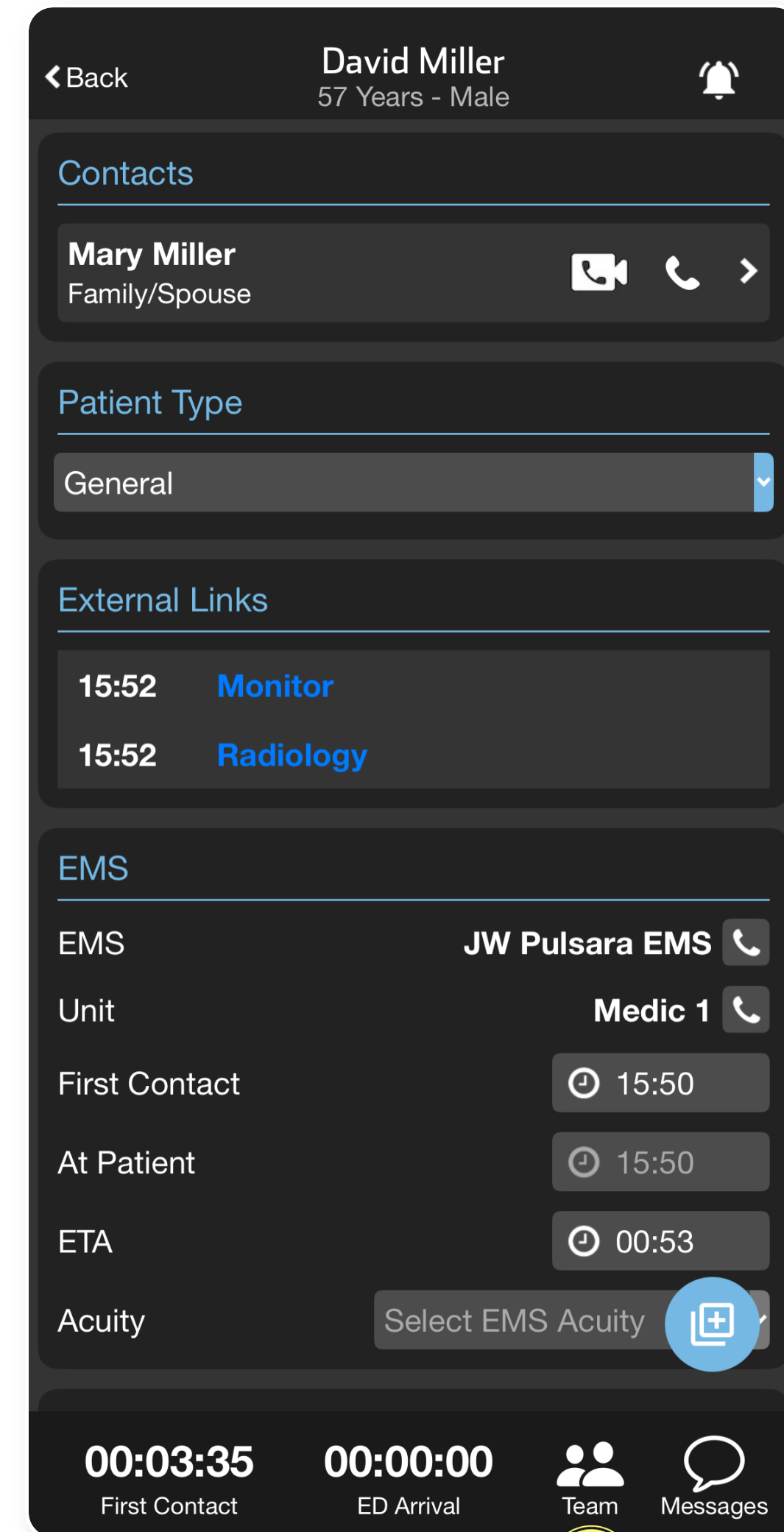- Provides number if current device is not phone-enabled

Pulsara Calls (VoIP)

Tap Video/Phone Button to Initiate ☎

- Button only visible for individuals who have it enabled
- Configure default settings to your environment
- Optional: Record Video Call

Where to Find

01 EMS – Agency, Unit

02 Department – ED, Cath Lab

03 Team – Individual Care Team Members

04 Contacts – Non-Care Team Individuals

Back | **David Miller**
57 Years - Male | 🔔

Contacts

Mary Miller
Family/Spouse | 📹 ☎ ❯ — **04**

Patient Type

General ▾

External Links

| 15:52 | **Monitor** |
| 15:52 | **Radiology** |

EMS

EMS	**JW Pulsara EMS** ☎	— **01**
Unit	**Medic 1** ☎
First Contact	🕐 15:50
At Patient	🕐 15:50
ETA	🕐 00:53
Acuity	Select EMS Acuity 🔵

| **00:03:35** | **00:00:00** | 👥 | 💬 |
| First Contact | ED Arrival | Team — **03** | Messages |

Emergency Department ☎ — **02**

| ED Arrival Time | 🕐 09:37 |

⌄ **JW Pulsara EMS**

EMS

❯ ✓ Ben De Weerdt	📹 ☎	— **03**
❯ 🚫 Clay Kitchens 🔕	☎
❯ 🚫 James Woodson 🔕	☎

⌄ **JW Pulsara Main**

Inbound EMS

| ❯ 🚫 John DiPasquale 🔕 | ☎ |
| ❯ ✓ Wes Hunt | |

Registration

| ❯ 🚫 Jim Laucher 🔕 | ☎ |

👥 UPDATE

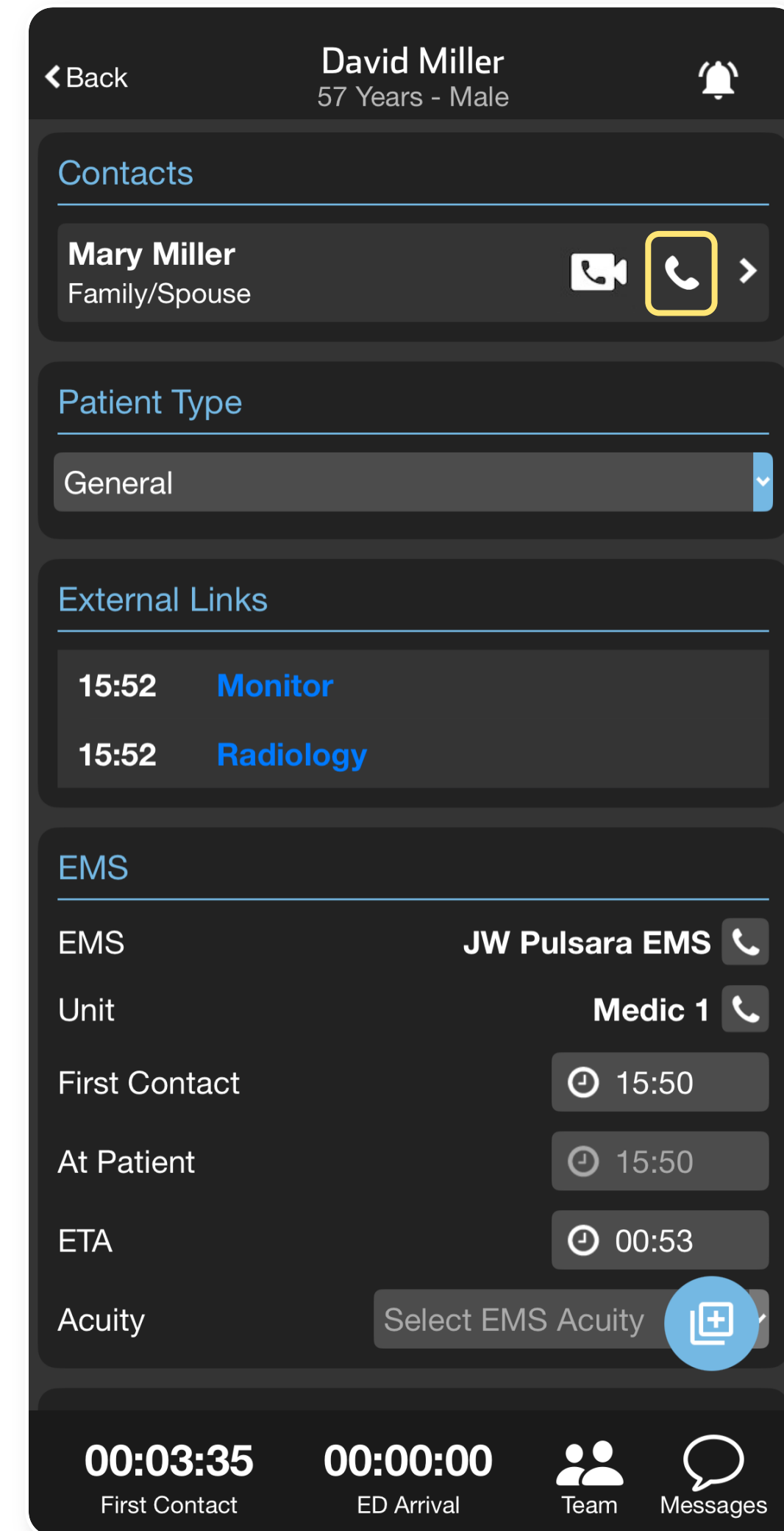| ✓ Acknowledged patient | 🔕 Alerts off for this patient |
| ⌛ Not acknowledged | 🚫 No alerts sent to this user |

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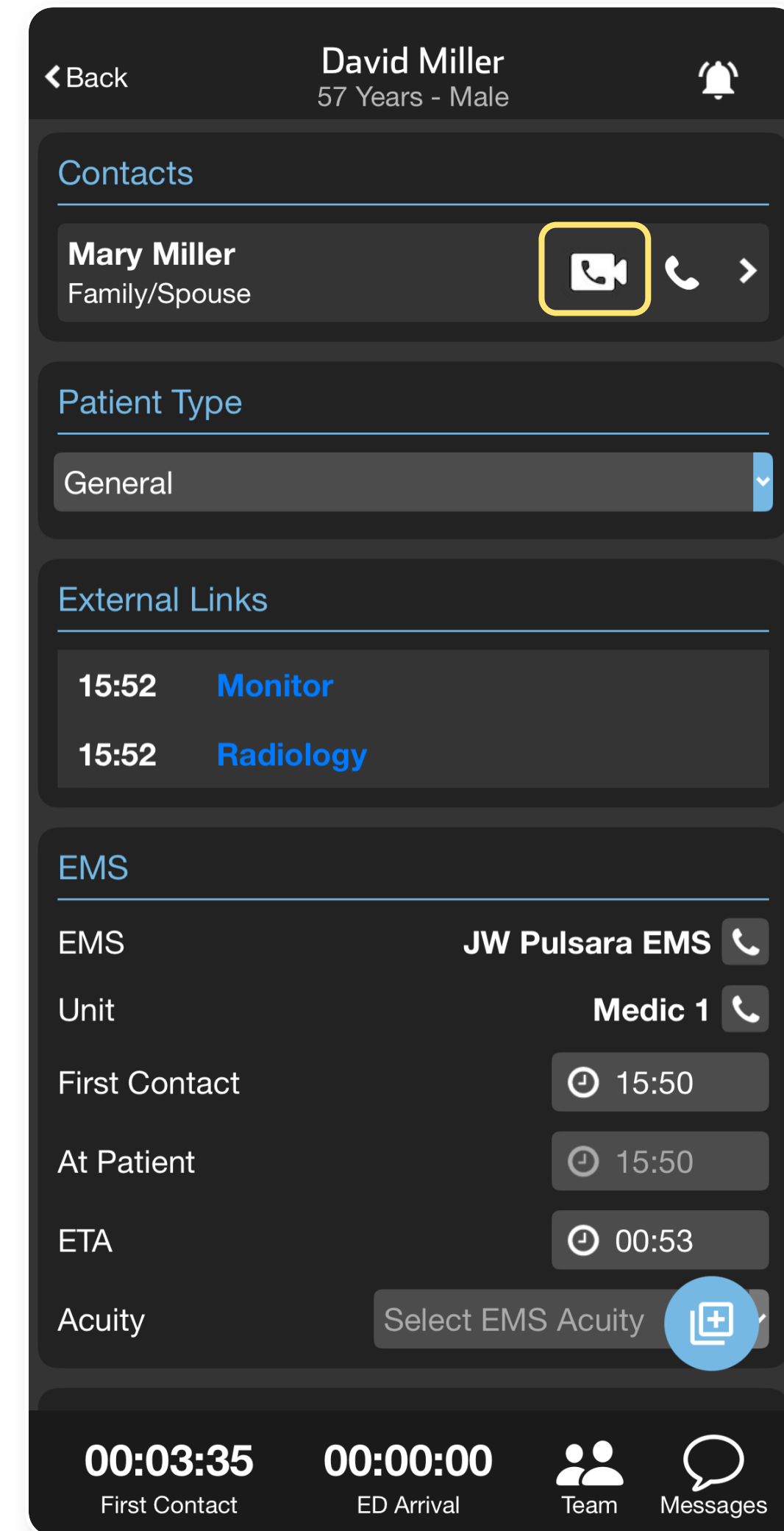
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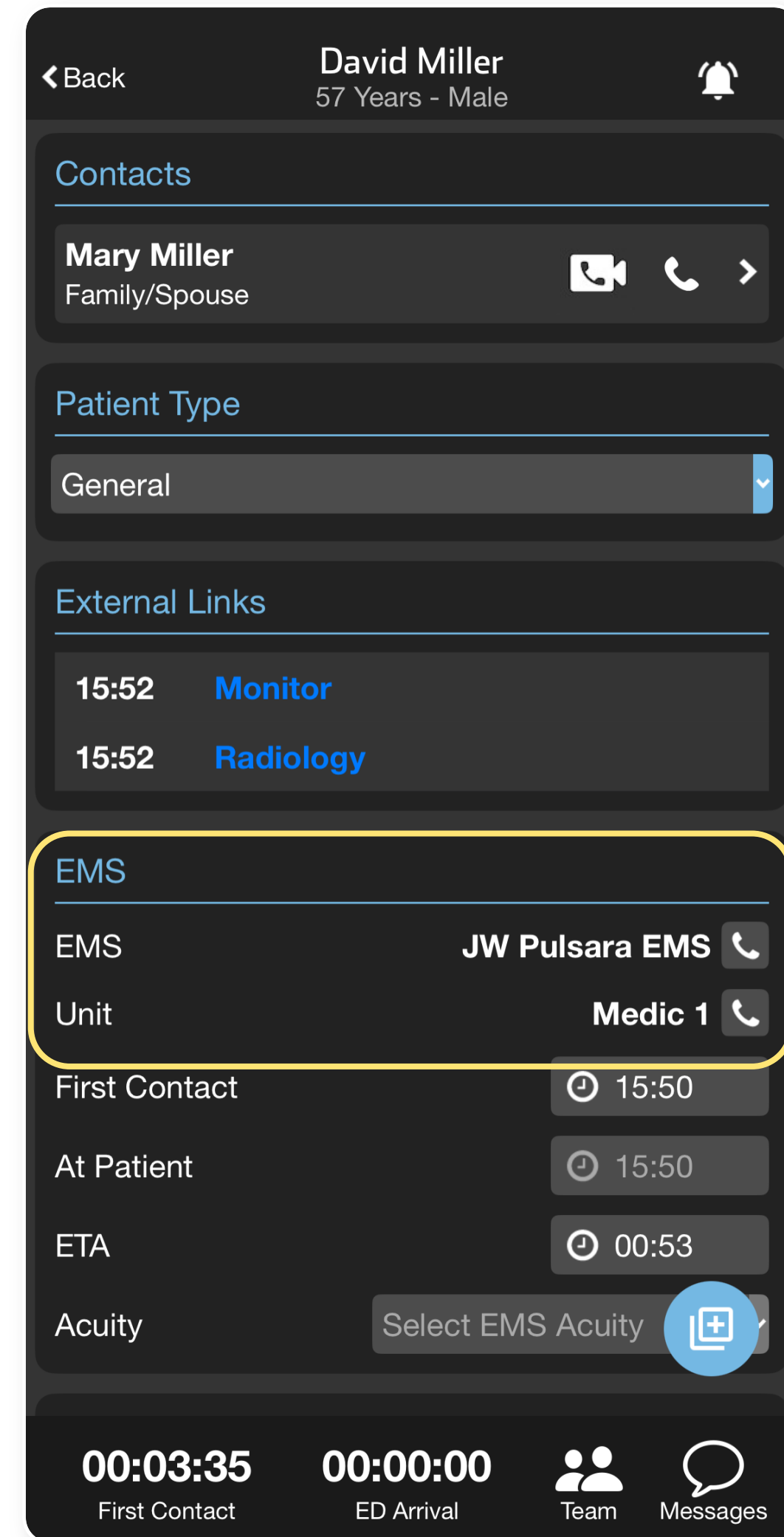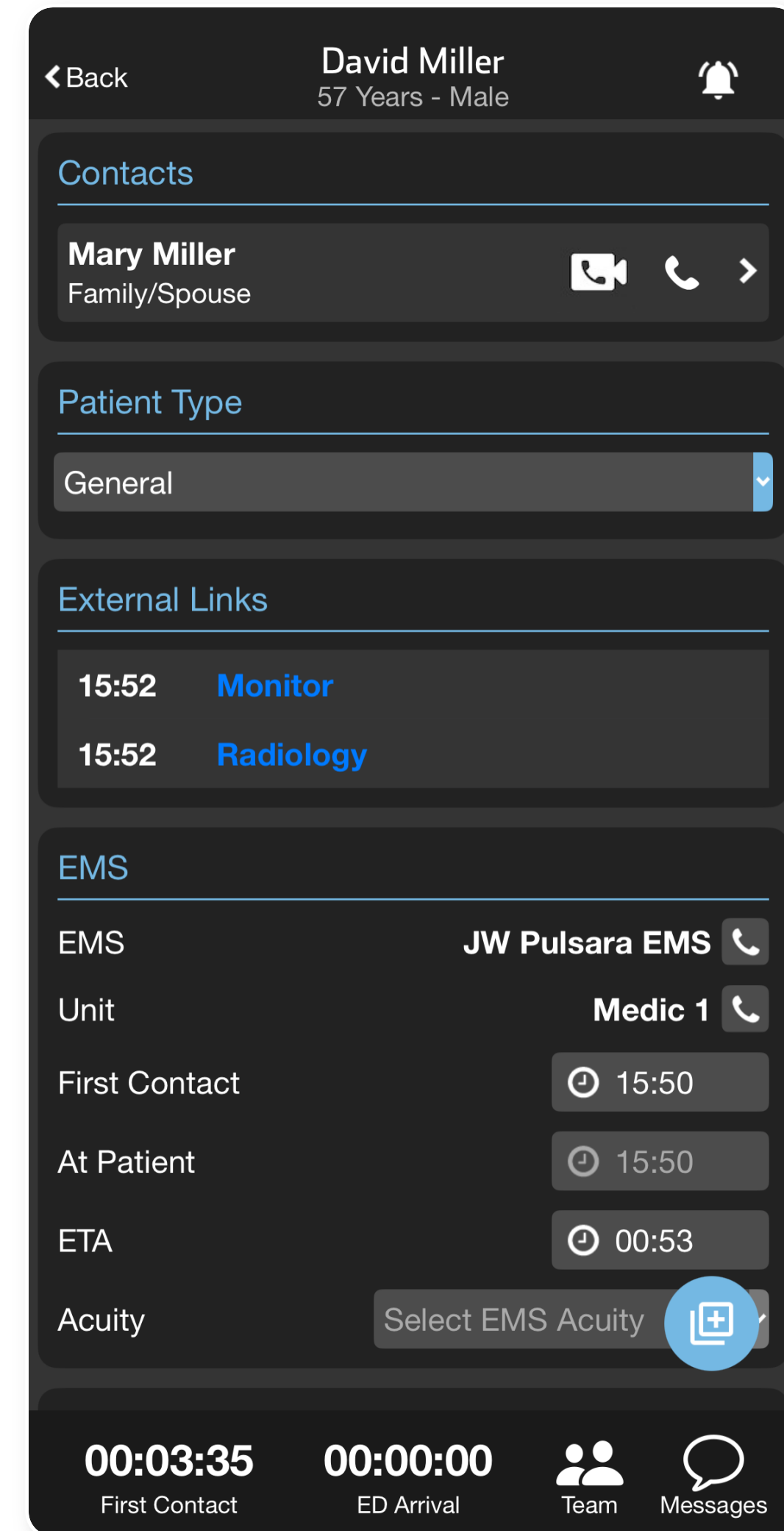- Provides number if current device is not phone-enabled

Pulsara Calls (VoIP)
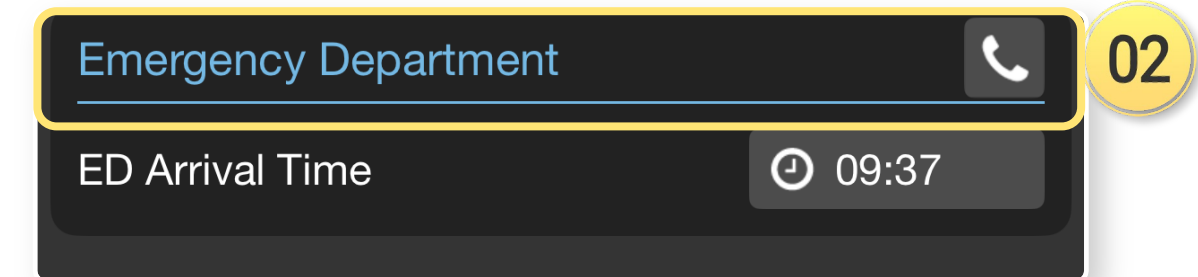
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Where to Find

01 EMS – Agency, Unit

02 Department – ED, Cath Lab

Emergency Department 📞 **02**
ED Arrival Time 🕐 09:37

David Miller
57 Years - Male

Contacts

Mary Miller
Family/Spouse

Patient Type
General

External Links
15:52 Monitor
15:52 Radiology

EMS
EMS JW Pulsara EMS 📞
Unit Medic 1 📞
First Contact 🕐 15:50
At Patient 🕐 15:50
ETA 🕐 00:53
Acuity Select EMS Acuity

00:03:35 00:00:00 Team Messages
First Contact ED Arrival

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‹ Back   David Miller
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Contacts

Mary Miller
Family/Spouse   📹 📞 ›

Patient Type

General

External Links

15:52 **Monitor**

15:52 **Radiology**

EMS

EMS   **JW Pulsara EMS** 📞

Unit   **Medic 1** 📞

First Contact   🕐 15:50

At Patient   🕐 15:50

ETA   🕐 00:53

Acuity   Select EMS Acuity ⊕

00:03:35 **00:00:00** 👥 💬
First Contact ED Arrival Team Messages

03

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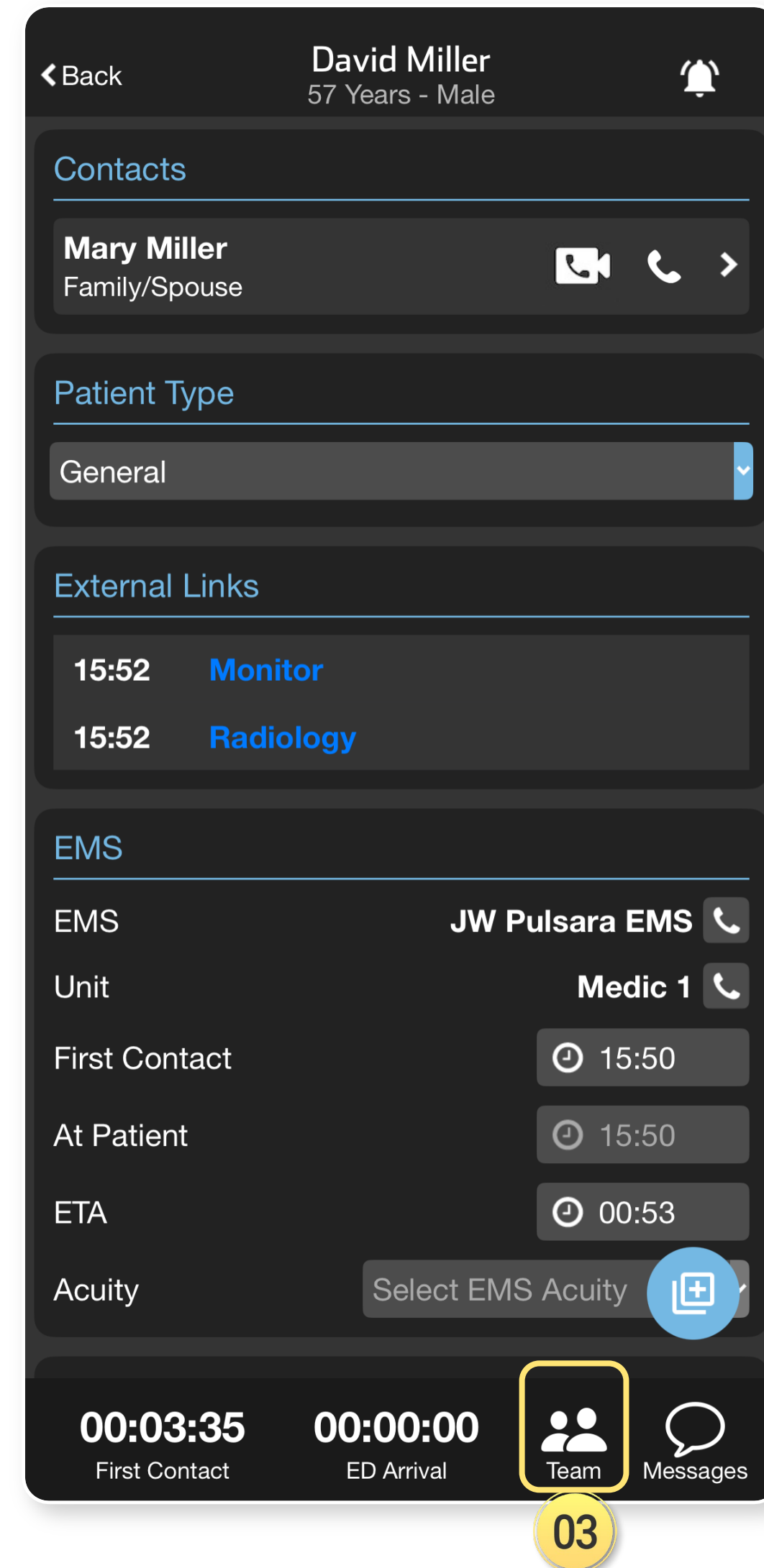- Provides number if current device is not phone-enabled
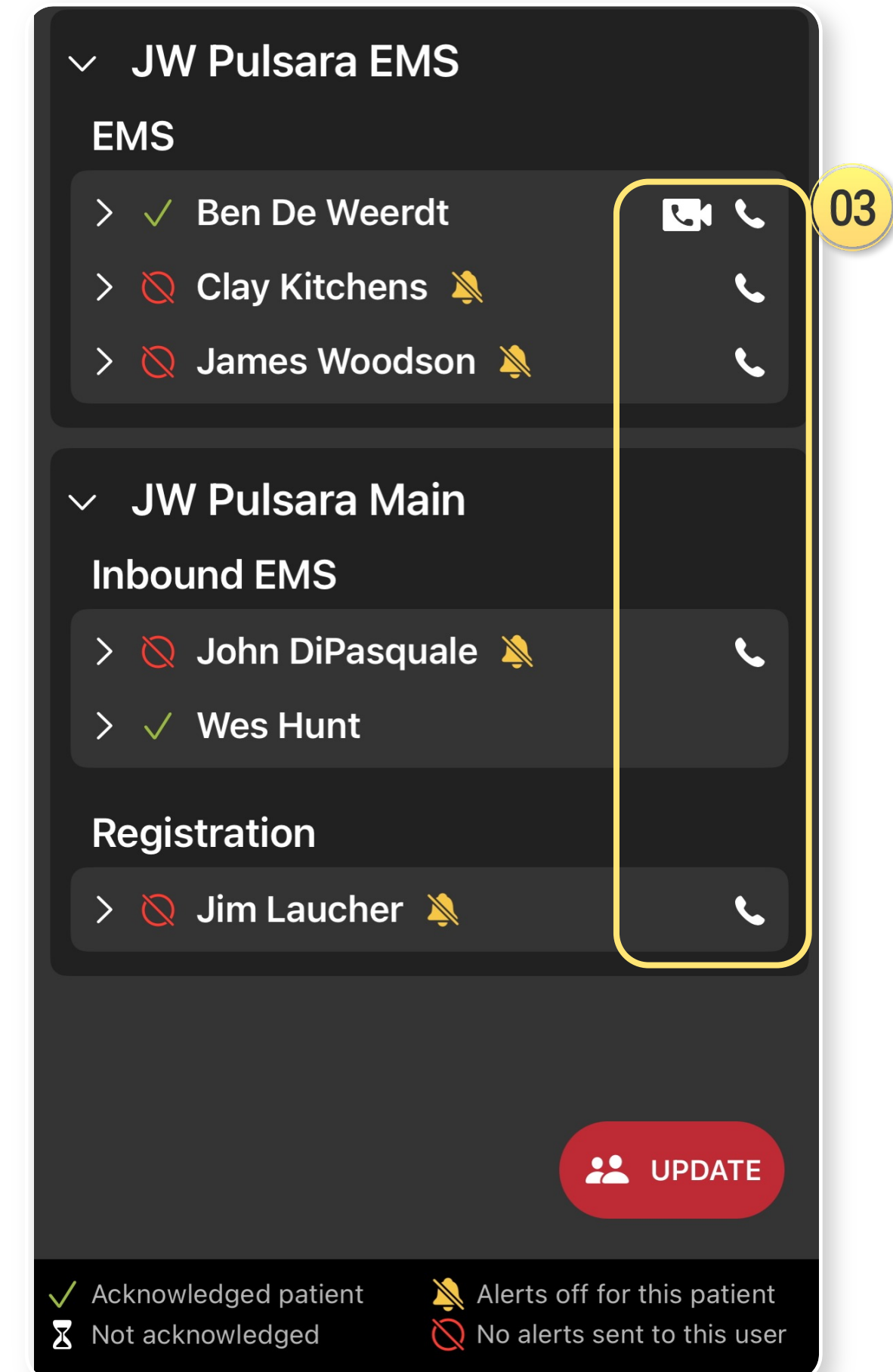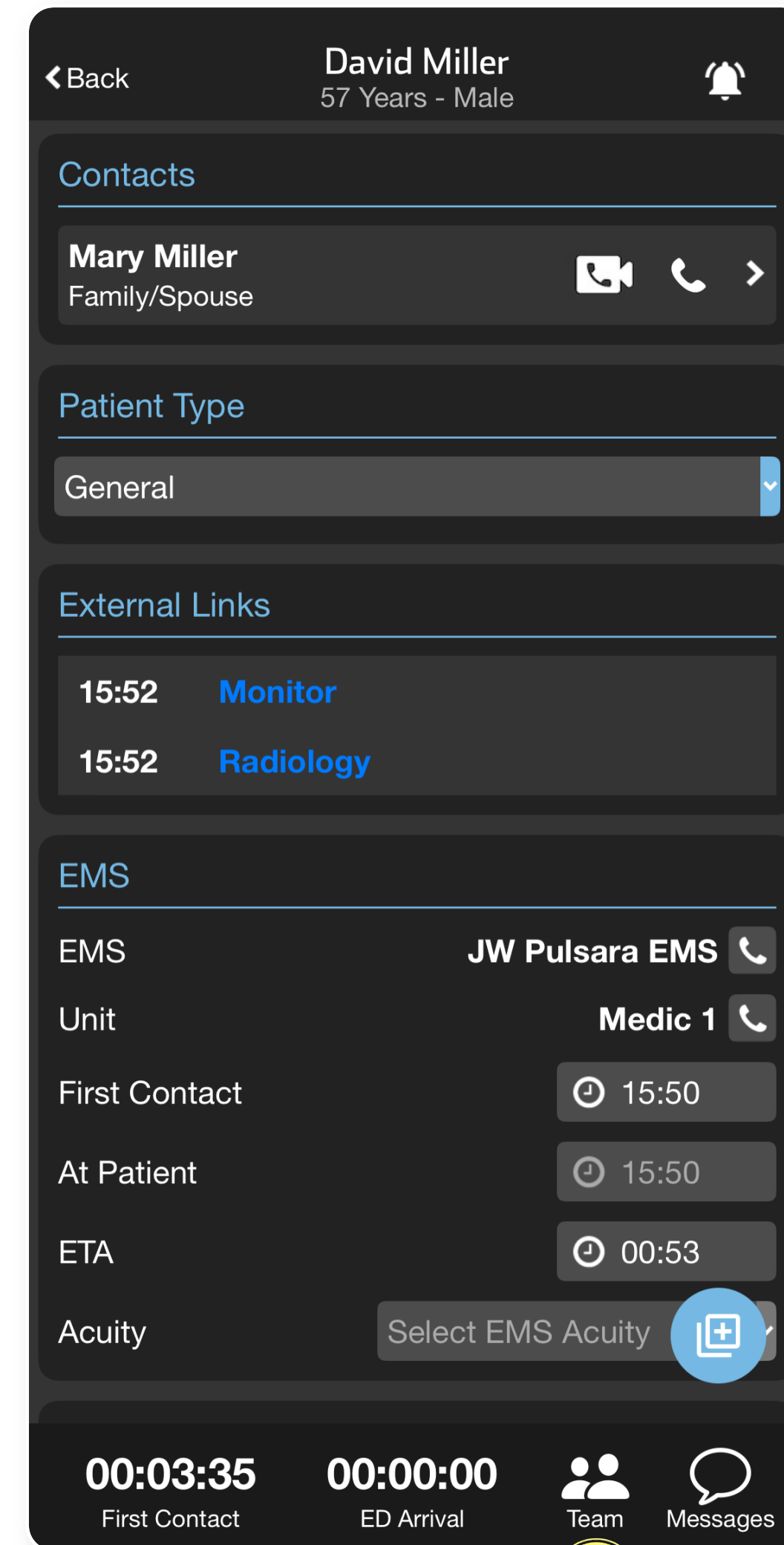
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